

REPAIR REQUEST

CIRRO LITE

(EUROPE) LTD

3 BARRETT'S GREEN RD
LONDON NW10 7AE
TELEPHONE: +44 (0)20 8955 6700
FACSIMILE: +44 (0)20 8961 9343
EMAIL: info@cirrolite.com
WEBSITE: www.cirrolite.com

CUSTOMER INFORMATION

DATE:

FIRST AND LAST NAME

EMAIL

PHONE

MOBILE

COMPANY NAME:

ADDRESS :

POST CODE :

MODEL NAME:

SERIAL NO.:

QTY:

DATE OF PURCHASE:

DESCRIPTION OF PROBLEM:

1. WARRANTY DETAILS IF APPLICABLE:

2. COPY OF RECEIPT AND INVOICE:

INSTRUCTIONS

1. COMPLETE AND PRINT FORMS AND EMAIL [INFO@CIRROLITE.COM](mailto:info@cirrolite.com) A COPY

2. PLACE EQUIPMENT IN A BOX WITH SUITABLE PACKING MATERIALS TO ENSURE PROPER PROTECTION DURING SHIPPING

3. INCLUDE A COMPLETED COPY OF THIS FORM. PLEASE BE SURE ALL FIELDS ARE COMPLETED (MAILING ADDRESS, SHIPPING INFO)

IMPORTANT: Due to the unpredictable and costly nature of electronic repairs it is cost efficient to repair any product that comes to us and then charge for work done. The minimum labour charge on any repair out of warranty is £40 plus the cost of any parts used. We will never do a repair on a unit that is beyond economical repair, this would be reported to you at no charge. Please note that if you wish to have an official accurate estimate before any work is started the cost of this is £40 + VAT. We would require an official order for this and payment if you do not have an account.

If you wish to have us repair your Kino/Dedo/Mathews item please fill in the above repair sheet in as much detail as possible, attach it to the unit and return to us here at Cirro Lite and our team of Technicians will proceed as above.